

SPEED POST

No.41/88/07-P&PW(E)
Government of India
Ministry of Personnel, Public Grievances & Pensions
Department of Pension & Pensioners' Welfare

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Lok Nayak Bhavan,
New Delhi, the 18th March, 2009

To

Secretary/President,
Pensioners' Associations
(27 Pensioners' Associations)
(as per list attached)

Subject: Web-based 'Pensioners' Portal', a Mission Mode Project under National e-Governance Plan – Identification of Pensioners' Associations and release of Grant-in-aid in connection with implementation of - regarding

Sir,

I am to invite your kind attention to this Department's earlier communications of even number dated 12.3..2008; 13.3.2008; 25th June, 2008 & 20.11.2008 on the above noted subject and to state that based on the parameters evolved by this Department and the response received from various Pensioners' Associations thereto, this Department has since identified 27 (Twenty seven) Associations/ Organisations with the approval of the Competent Authority, for being associated with the implementation of the Web-based 'Pensioners' Portal'. The idea behind this Portal is to provide for the welfare of Central (Civil) Pensioners across the country through redressal of their grievances besides providing them information, guidance, etc. on pension and other retirement related benefits.

2. The Pensioners' Associations so identified have been strengthened by way of provision of Hardware/ Software at their premises. They have been further provided with Grant-in-aid by this Department @ Rs.60,000/-p.a. for the day-to-day expenditure on stationery, power, water, telephone/internet facilities etc. A one day training in connection with operation of the Portal, has also been provided to the representatives of these Associations through Video Conferencing mode. Some Pensioners' Associations based in Gurgaon and Delhi have been provided similar training at New Delhi.

3. The Department of Information & Technology has recently constituted an Impact Assessment Team with a view to ascertaining the impact of implementation of the 'Pensioners' Portal' so as to know to what extent the Pensioners stand benefited by this Scheme. In order to proceed further, the Assessment Team may need some basic information about the implementation of this Scheme by the Pensioners' Associations.

4. You are therefore, requested kindly to let this Department know the progress made by your Association in the matter of implementation of the Portal which may, inter-alia, include the following details:

- a) Receipt and installation of Hardware/Software at the Pensioners' Associations premises;
- b) Lodging of grievances by the Pensioners and the response thereto;
- c) Receipt and utilisation status of Grant-in-aid;
- d) Submission of Utilization Certificate (UC) for the grant released by this Department;
- e) Interaction with Pensioners;
- f) Activities undertaken for the welfare of the Pensioners' community;
- g) Increase in membership, if any, of the Association; etc.
- h) Suggestions, if any.

5. The information may please be made available to this Department on priority for our perusal and necessary action. It would be appreciated if the same is made available to this Department by 31st March, 2009.

Yours faithfully,



(K.S. Chibb)

Deputy Secretary to the Government of India
Tele: 24635979

Copy for information to:

NIC (Shri C.K. Vij, Director(Technical), New Delhi.